

# **ENOHE Conference Innsbruck – EOI – 05/2015**

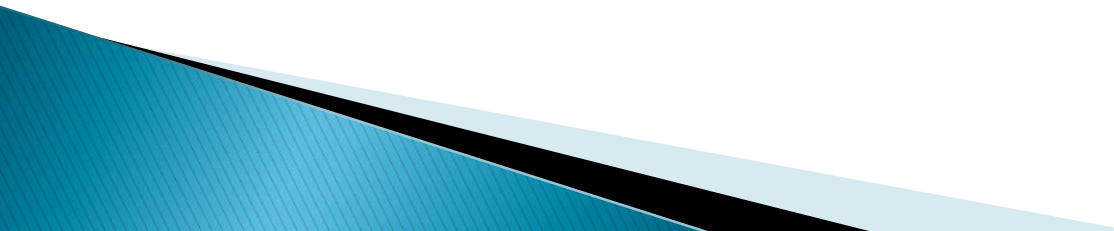
**Presentation – EOI**

**ENOHE Network Conference in Innsbruck  
28-30. May 2015  
in the European Ombudsman's Office**

# European Ombudsman Institute – EOI

## ▶ History

- 10/1982 – Association for Insurance Sciences of the University innsbruck
- First mayors – Univ. Prof. Ministry Dr. Klecatsky, Univ. Prof. Dr. **Reichert-Facilides**, former EOI-pres. MMag. **Schwärzler**, Dr. **Tschiderer** first Ombudsman Tyrol, minister of justice – Prof. Dr. Hans **Klecatsky**
- First concentration – to establish a scientific association

- First initiative – European Ombudsman Academy – international level
  - Change of the name by the Austrian Law on Associations
  - 22.01.1988 – **establishing of the EOI** in Gnadewald by Bauer, Klecatsky, First President – Univ. Prof. Dr. Hans Klecatsky (+23.04.2015)
  - Actual president EOI – Dr. Burgi Volgger, Ex-OM South Tyrol (till 04/2014 – now Gabi Morandell)
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# Goals, Aim and operating principles

- adopting a scientific - to human rights, civil protection and the institution of ombudsmen on a national, European and international level;
- conduct research in all those areas;
- promote and disseminate the ombudsman concept;
- cooperation with domestic, foreign and international institutions with the same or similar purpose;
- scientific support of domestic and foreign Ombudsman institutions;
- promoting the exchange of experiences at national, European and international levels
- Establishment of national, local and regional OM Institutions as a part of general development of internat. System of safeguarding HR

- EOI – accredited NGO by the Council of Europe
  - Cooperation with the Commissioner for Human Rights
  - Work and operations in 57 countries, 4 regions and arias in **Europe** (Transnistria, Kosovo, Karabakh, Cyprus)
  - Cooperations in **Africa** and **Asia** (p.ex. India, Japan, Burkina Faso, Egypt, Turkey, and others)
  - **Universities** – Science cooperations – p.ex. with Innsbruck, Vienna, Padua, Novi Sad, Russia, Kiyv, Rivne; ao.
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## Members:

- 57 countries Europa
- 4 Regions /Areas
- 4 countries Asia (India, Japan, ao)
- 4 countries Africa (Egypt, Israel, Burkina ao)
- Institutional members: 116
- Individual members 62
- Promotional members 8

# Coopertations

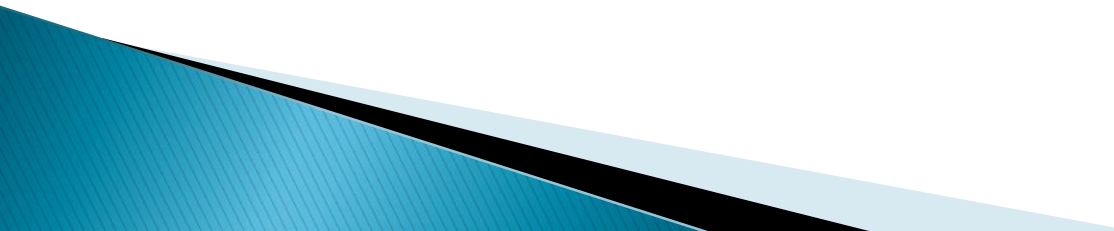
- European Coucil and European Parliament (Petition Commitee – Karas, Wurm)
  - ENOHE – European Network of Ombudsmen in Higher Edudcation
  - UNIS – United Nations International Service
  - European Ombudsman Brussels – Newsletter service EOI-members
  - IOI - International Ombudsman Institute Vienna
  - ALDA – Agency of Local Democracy Agencies
  - WJO – World Jurist Organisation
  - PAN – International Press Association
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- ▶ Association of Local Democracy Agencies
- ▶ Union of International Associations
- ▶ Academy of Science Austria and Ukraine
- ▶ European Network of Ombudsmen ENO
- ▶ United Nations Information Service UNIS
- ▶ FRA - EU Agency for Fundamental Rights
- ▶ Desert Flower Foundation by Waris Dirie
- ▶ Waris Dirie – Organisation against Genital Mutilation
- ▶ German Regional Ombudsman Network
- ▶ Europe Nostra
- ▶ SAAMA – Austrian NGO against Genital Mutilation

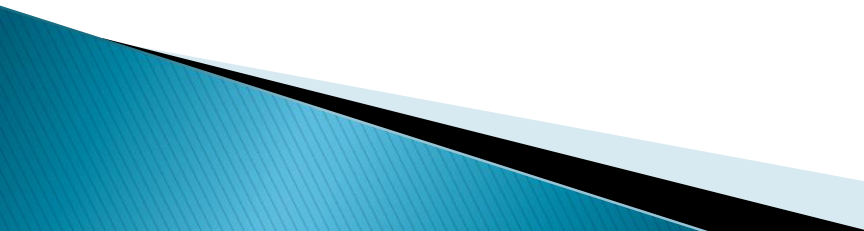
Vienna

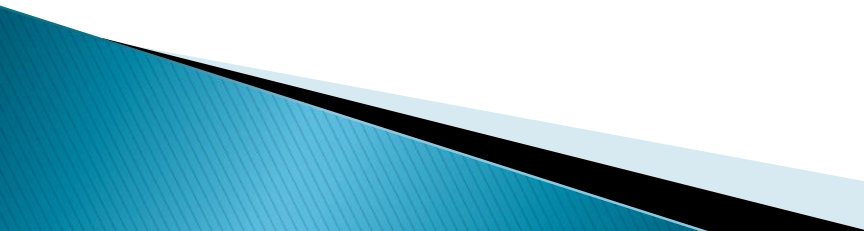


- ▶ Terre des Hommes - Information exchange
- ▶ Council of Europe
- ▶ SautiKuu Foundation - Auma Obama
- ▶ Auma Obama – International Humanitarian Center
- ▶ Humanitarian Union Ombudsmen
- ▶ Russian Federations Human Rights Center
- ▶ International Department for International and Human Rights - East Europe – sit. University Kiev
- ▶ IPA – International Police Association - Proceedings
- ▶ European Ombudsjournal – Rus.
- ▶ [euro-ombudsman@yandex.ru](mailto:euro-ombudsman@yandex.ru)

- ▶ EurActiv – European Newsletter Service
  - ▶ COE – Journal News (European Media Multiplier Agency)
  - ▶ UNITED – United Intercultural Action European network against nationalism, racism, fascism and in support of migrants and refugees
  - ▶ Other Organisations
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## Activities – External effects of the EOI

- ▶ Scientific works
  - ▶ Publications
  - ▶ Special literature
  - ▶ Varias – by diff. OM
  - ▶ Ombudsman – Promotion in HR and Implemented Projects
  - ▶ EOI- international library
  - ▶ Students help
  - ▶ Expert reports
  - ▶ Activities against torture and inhuman treatment
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- ▶ **Immediate solutions and Broad network**
  - ▶ **evaluation and investigation of matters and complaints**
  - ▶ **Coordinations by the EOI and its board**
  - ▶ **Ombudsman idea protection in new dem. Countries**
  - ▶ **Strict obligation to law**
  - ▶ **Administration and relating to maladministration**
  - ▶ **European Ombudsman – Network (Söderman, Diamondouros, O'Reilly)**
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## Max. Protection, Tasks and Effectiveness:

- ▶ Ombudsman can only exist within a democratic and constitutional state structure
- ▶ Different competences in each country
- ▶ EOI is seeking for common standards
- ▶ different constitutional and legal systems in the countries
- ▶ Major obligation – to ensure lawfulness and quality of administrations
- ▶ Ombudsman as mediator in all countries
- ▶ Improve relationship with minorities - necessary
- ▶ distance to party-political interests.

- ▶ **EOI-Library:**  
<http://verbundopac.tirol.gv.at/webopac/index.asp?DB=ALL>
- ▶ **International Status - Available literature at various Universities in Europe, America, Asia – used by:**
  - Universities
  - Scientific Centres
  - Human Right Centres
  - NGO's
  - Petition Assemblies
- **New locations:** in Meraner Straße 5, Innsbruck  
(Delegations, Conferences, Meetings and Round Tables)

# EOI-EO-Common Networking – Supervisory and Potential Synergies

- ▶ **Fields of Authority - Ombudsman (OM), HRC, Committees of Petitions**
  - ▶ **Same Competences in Europe**
  - ▶ **Implementation - Basic standards for all OM**
  - ▶ **Protection of property - defined in the ECHR**
  - ▶ **Member Service – East and West, South and North**
  - ▶ **Administrative and Constitutional Court**
  - ▶ **Media work with different organisations**
  - ▶ **Interventions in the Administration of justice and jurisdiction**
  - ▶ **Scientific works and projects**
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- ▶ **ENO** – Daily News from EO
- ▶ **ENO - Transformation for general Standards (Login – not for reports and press releases)**
- ▶ **Special Reports**
- ▶ **Complaints service – with local OM (Pension applies, interdependency informations and OM positions**
- ▶ **The Same International legal service for different inquiries p.ex. Environment protection, rights of control, municipal environments etc.**
- ▶ **Special member Information – (Changes OM)**
- ▶ **ENO - Newsletter - top**
- ▶ **Annual reports (pdf and word.doc) – int. library**



## EOI – Stay for: Future of Human Rights – Conclusion

- ▶ HR – all areas of human life
- ▶ Absolute advancement and defence of HR and dignity of human beings and persons with handicap
- ▶ Equality and right of freedom, respect, acceptance and solidarity of each human being and minority
- ▶ Good administration practice
- ▶ Specially Art. 41 – Charter of Fundamental Rights of the European Union
- ▶ Aid to respective acting persons
- ▶ Good communal life in safety and welfare
- ▶ EOI – Yearly activities and Boardmeetings

**Thank you for your attention !**

**Mag. Dr. Josef Siegele, Secretary General EOI  
European Ombudsman Institute**

**[www.eoi.at](http://www.eoi.at)**

